

What is UIC?

The UIC Suite™ is a unique concept designed to satisfy the communication needs of an enterprise by unifying all communication functions, the respective users and the communicated contents. It connects all parties via any kind of internet connection, any time and anywhere through one unified interface.

Why UIC?

In today's dynamic business environment, enterprises in all markets are faced with more challenges than ever before.

An enterprise must improve its operational efficiency, enhance accuracy and effectiveness of marketing, develop international business, improve customer service and so much more ... simply to remain competitive.

Your organisation's enterprise communication plays a critical role in turning these goals into results. Whether it's transmitting or sharing data or information (internally or externally), deploying effective communication is the key to business success.

Some common enterprise communication tools include:

- Traditional mail
- Traditional voice over PSTN
- Voice mail box
- Electronic facsimile
- Email
- Mobile message
- Instant message
- Video phone
- Video conference
- Web conference
- Remote assistance

However, these communication applications are based on different technologies and come from a variety of suppliers. This increases the complexity of applications integration and may cause inconvenience and accessibility difficulty to end-users, not to mention additional capital expenses and management charges.



Instant Communication

It provides secure peer-to-peer instant communication and collaborative functions to enhance the overall efficiency of your communication flow.

- Instant Presence
- Instant Messaging
- File Transfer
- Voice Communication
- Remote Control
- e-Whiteboard Collaboration
- Joint Web co-Browsing
- Computing Resources Sharing



Converge Portal

Provides a unified and personalised access portal that integrates all enterprise application systems, efficiently unifying all kinds of Intranet Web Services.

- Single Entrance
- Multiple Services

Coming soon!



Collaborative Conference

Convenient virtual collaborative conference space, combining text, voice, video and other information collaboration.

- Initiate Meeting
- Participant Management
- Voice Conference
- Video Conference
- Collaborative e-Whiteboard
- Joint Web co-browsing
- Computing Resource Sharing
- Private Sharing Space
- Adaptive Conference Mode
- Conference Recording
- Text Conference



Information Base

A complete personal resource management that unifies all personal information including contact information, schedule, notes, files, communication records, etc. It also offers group sending management.

- Common Contact List Management
- Personal Contact List Management
- Collaborative Scheduling
- Screen Post-it Notes
- Personal Sharing Space
- Communication Logs
- Unified Message Broadcasting



Internetworld Telephony

Provides software IP phone with easy access, provides text-based SMS and MMS functions.

- Standard IP Telephony
- Video Call
- Advanced Call Services
- MMS

Coming soon!



Unified Messaging

Well-designed unified messaging features, including e-mailing and e-faxing.

- Multiple e-Mail Account
- Object Oriented Data Warehousing
- Multimedia Mail
- Messaging
- RSS Reader
- Web Mail Integration
- Address Book Management
- IP Faxing enables fax communication via internet
- e-Faxing - no phone line or fax machine required
- PSTN Fax-in Compatibility
- Reusable Faxing Content - digitalised fax management
- Auto Attendant Voice Box - for enhanced customer support
- Intelligent Notice - for incoming fax notification
- Multithread Faxing - for large faxing jobs